

**From:** [noreply@civicplus.com](mailto:noreply@civicplus.com)  
**To:** [MPClerk](#)  
**Subject:** Online Form Submittal: City Council Written Communication  
**Date:** Sunday, November 17, 2024 4:16:50 PM

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[EXTERNAL EMAIL]

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## City Council Written Communication

Individuals can complete this form to submit written comments to the City Council for a particular agenda item or for general comments within the City Council's subject matter jurisdiction. Please submit a separate form for each agenda item. Only one written comment per meeting for general public comments.

Please note that while communications will be provided to all Council Members and be part of the official record, they may not be read out loud as part of the meeting.

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Today's Date	11/17/2024
Please check one:	General public comment
Agenda Item No.	<i>Field not completed.</i>
Please check one:	<i>Field not completed.</i>
First Name	Natalie
Last Name	Vega
Street Number	1922 S Bradshawe Avenue
Street Name	<i>Field not completed.</i>
Street Type	<i>Field not completed.</i>

Apt #	<i>Field not completed.</i>
City	Monterey Park
State	CA
Zip	91754
Phone Number	626-710-6203
Email Address	natalievega4@yahoo.com
Representing: (self, name of organization, or other party)	<i>Field not completed.</i>
Written Communication	Hello,  I'm writing to ask what the city's plans are for creating more diverse shopping selections. I feel the city is in desperate need of an upgrade to drive more business here (Alhambra and montebello seem to be doing well). With the new top golf so close by it would be a shame to not see the city try to get more trendy restaurants/stores. Stores that are beyond the Asian demographic as well. Trader Joe's, sprouts, restaurants of different cuisines, gastropubs, breweries. I often find myself having to drive out of Monterey Park for certain stores. Love this city and want to see it compete with neighboring ones!
You can also upload your written communication	<i>Field not completed.</i>

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Written Communication  
Agenda Item No. 2B

**From:** [Bill Lam](#)  
**To:** [MPClerk](#)  
**Subject:** Agenda item 2-B for the 11/20/2024 regular city council meeting  
**Date:** Tuesday, November 19, 2024 4:54:50 PM

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***(Note: Please send all of my comments to all councilmembers and staff as well)***

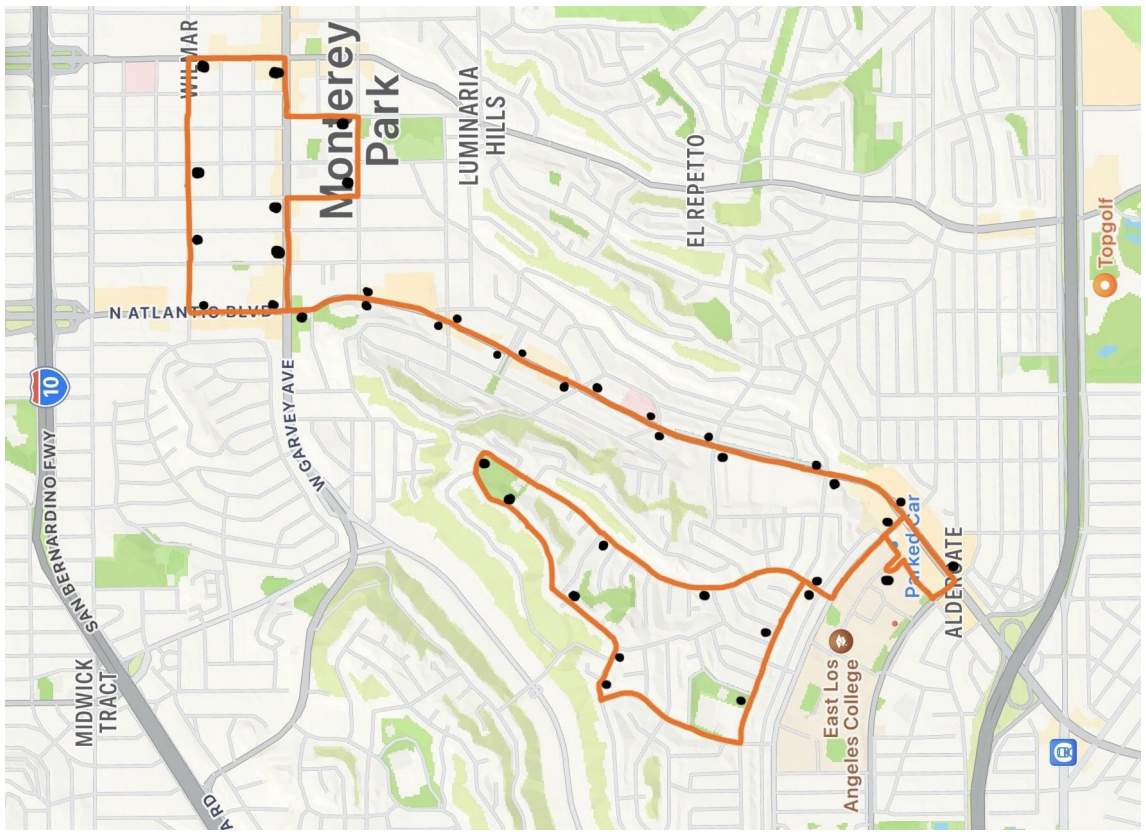
First, I just want to talk about the issues of on demand service in which there are problems with it that is similar to Metro Micro like unable to book a ride because of high demand issues as well as availability of vehicles and it would not be a good idea to put an on-demand service in the Brightwood-Highlands and Garvey Reservoir area. Besides, there are students who attend elementary school in Brightwood, Hillcrest, Monterey Highlands that are in kindergarten to at least 7th grade along with seniors who don't have access to a cell phone/Smartphone to book a ride.

So, I want to talk about the changes to the spirit bus service stated below:

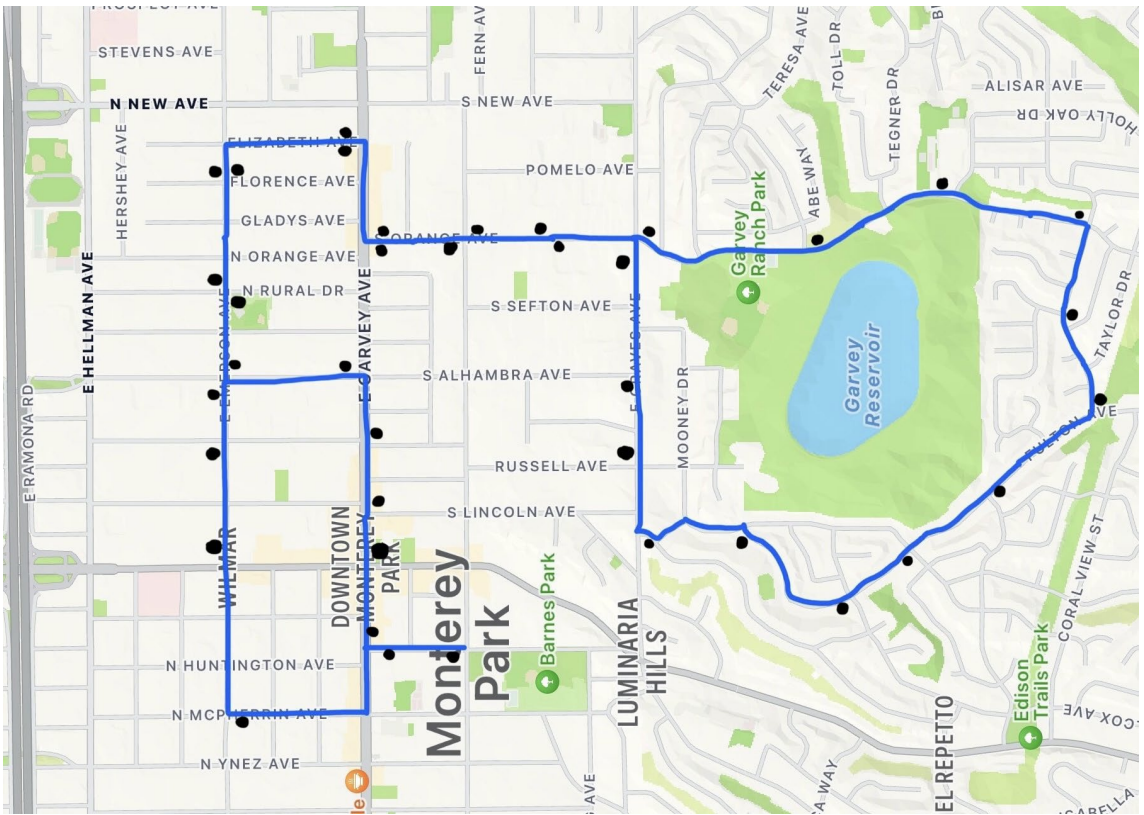
1. If Route 1 becomes a bi-directional route, then I strongly opposed using Atlantic BI as a bidirectional route because the original clockwise route ran on Garfield first before Atlantic and so the bi-directional service would focus only on Garfield Ave only. My suggestion on route 1 is to focus the bi-directional service on Garfield Ave only starting from MKHS to ELAC via Garfield, Elmgate, Wilcox, and Riggins and serve the Schoolside Ave area for people to get around.(as shown on the map below)



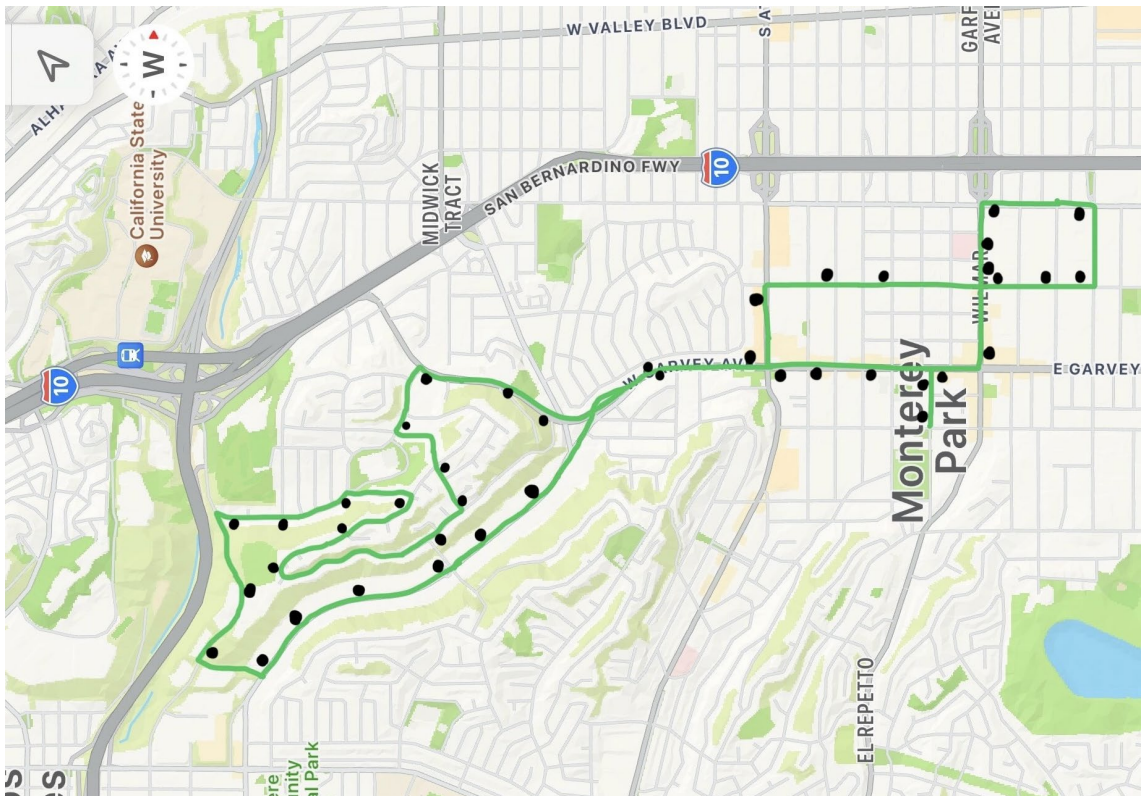
2. If Route 2 becomes a bi-directional route, then I strongly opposed using Garfield Ave as a bidirectional route because the original counterclockwise route ran on Atlantic first before Garfield and so the bi-directional service would focus only on Atlantic BI. I also strongly opposed removing the segment north of Floral Dr to serve the Brightwood neighborhood area because it would negatively affect the Brightwood elementary students and residents living in that area who would be forced to walk very far to the nearby alternate routes. My suggestion on route 2 is to focus the bi-directional service on Atlantic BI only with the route beginning at City Hall going on Newmark, Ynez, Garvey, Atlantic, Floral, going through the Brightwood neighborhood, and coming back down and ending at ELAC Transit Ctr. In the Brightwood neighborhood, it would use the existing route on Crest Vista, Brightwood, Hillside, and Ridgecrest, and instead of Brier Cliff, it will be modified to travel straight on Ridgecrest to Crest Vista to serve Sequoia Park and turn on Crest Vista down to Floral before ending at ELAC. Returning from ELAC to City Hall, it will travel on Atlantic, Emerson, and Garfield before reaching City Hall.(as shown on map below)



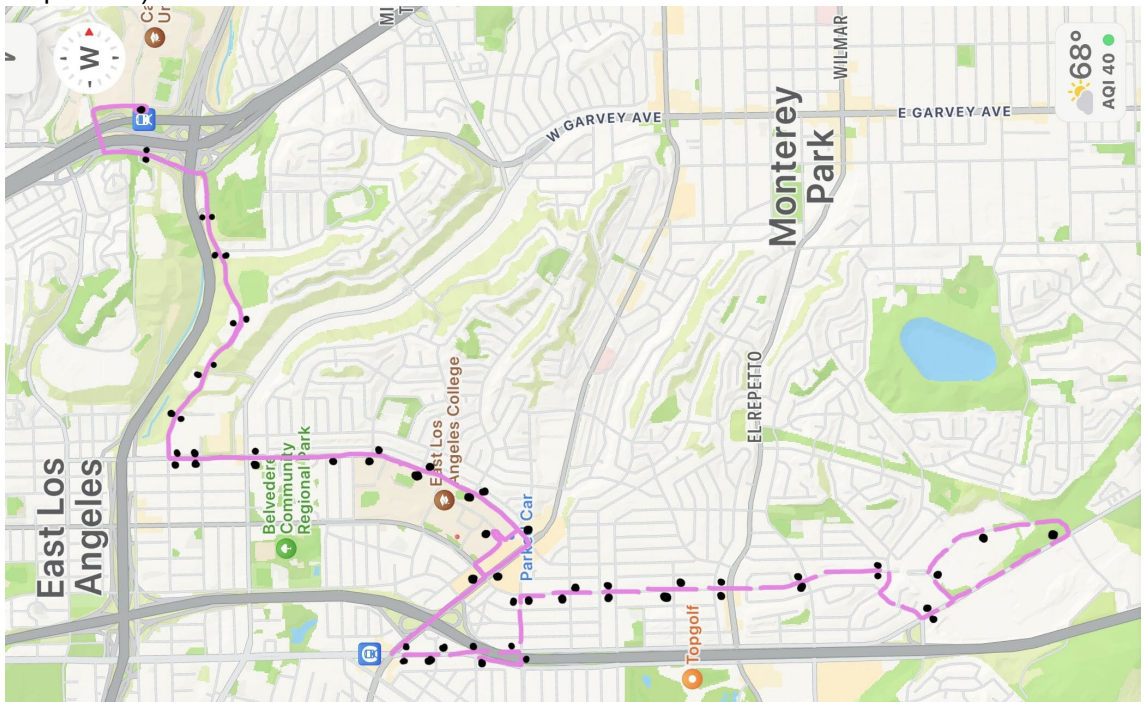
3. For Route 3, I strongly opposed cutting service south of Graves Ave because this would negatively affect the Hillcrest elementary students who need this bus line to get around as well as residents living around the reservoir area who need to get around and don't want to walk down to Graves to catch a bus. My suggestion for this route is to maintain the existing segment on route 3 including keeping the Reservoir area on Lincoln, Kempton, Fulton, Ackley, and Orange to better serve the Hillcrest elementary students.(as shown on map below)



4. For route 4, I strongly opposed canceling the entire line because this would negatively affect the Monterey Highlands elementary students who rely on this bus service to get around as well as Highlands residents who need to get around as well and don't want to be forced to walk very far to the other alternate routes. My suggestion on this route is to maintain the entire existing segment on Route 4 and modify Route 4 to travel on Arriba/Abajo between Copa and Verde Vista to serve Pinetree Park so that Highlands residents and Monterey Highlands students can have the opportunity to use this route to get around.(as shown on map below)



- For route 5, I strongly support the route change by running from CSULA to Atlantic E Line Station. You should also extend the route from Atlantic E Line Station to McCaslin Business Park during the all-day weekday only service instead of peak hours because there are more people who want to go to Costco and other stores in the new marketplace.(as shown on map below)



So, these are my route suggestions for all 5 routes on the Spirit Bus and I want to meet and talk with you in more details about why these changes to these routes are good/bad based on the proposed changes outlined on the agenda.

Thank you very much for your time