

From: [Edward Wong](#)
To: [MPClerk](#)
Subject: SPECIAL MEETING 3/26/24 ITEM #2A
Date: Monday, March 25, 2024 1:53:23 PM

[EXTERNAL EMAIL]

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蒙市 赤松黃大仙祖宮
MP WONG TAI-SEN TAOISM CENTER
529 S. Atlantic Blvd. Monterey Park, CA 91754
Tel: 626-308-1133

Honorable Monterey Park Council

Wong Tai Sen Center is a California registered non-profit 501-C3 Community Service Organization serving Southern California area on spiritual & education matters.

The Center had been serviced by Athens Services for over 4 decades in Monterey Park and both our Board of Director and the volunteers are very satisfied with Athens' services.

I know my driver very well and he goes way above and beyond for the senior volunteers at the Temple by helping them pick up trash and take away excess cardboard boxes of various donations we receive from generous donors. This type of compassionate customer service is valuable to nonprofits that is heavily volunteer based and with limited resources. The level of community engagement and financial support Athens Services has been giving back to the community that is served is immeasurable. I truly appreciate Athens caring for the City of Monterey Park.

The Wong Tai Sen Center Board of Directors request the council to vote Athens Services to continue servicing the area and the businesses in the city, to have Athens to be the exclusive hauler for the commercial contract because of the great services that Athens Services provides.

Sincerely yours,

Wong Tai Sen Center
529 South Atlantic Blvd
Monterey Park Ca, 91754





蒙市 赤松黃大仙祖宮

MP WONG TAI-SEN TAOISM CENTER

529 S. Atlantic Blvd. Monterey Park, CA 91754

Tel: 626-308-1133

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The Wong Tai Sen Center Board of Directors request the council to vote Athens Services to continue servicing the area and the businesses in the city, to have Athens to be the exclusive hauler for the commercial contract because of the great services that Athens Services provides.

Sincerely yours,

Wong Tai Sen Center
529 South Atlantic Blvd
Monterey Park Ca, 91754



Written Communication
Item No. 2A

From: [edward_wong](#)
To: [MPClerk](#)
Subject: SPECIAL MEETING 3/26/24 ITEM #2A
Date: Monday, March 25, 2024 2:14:24 PM

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Honorable Monterey Park Council

I am Ed C Wong and I have been a resident of Monterey Park for over 40 years. I was a former commissioner for the city and is also an active member of the Monterey Park Rotary Club.

My trash had been picked up by Athens Services for the entire 40 years that I have been living in Monterey Park and I am very satisfied with their services. I know my driver very well and he goes way above and beyond for my neighbors and I. Whenever trash accidentally gets spilled on the street, he will get out of his truck and personally pick them up by hand. Whenever I happen to forget to push out my trash cans to the curb on service day, my driver would actually help me push out the cart. I am a senior now and the driver would be so kind to help me if I am having difficulty getting my carts out to the curb. This type of customer service is valuable to seniors like me and all the residents of Monterey Park.

I urge & request the council to pick Athens Services to continue to be the exclusive hauler for the residents in the city, and be the exclusive hauler for the commercial contract as well because I have heard from many local businesses I frequent how much they like the great services that Athens Services provides.

Sincerely yours,

Ed C Wong
684 S Bataan Pl
Monterey Park, CA 91754
Tel: 626-271-4321

March 25, 2024

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Best Regards 王震 敬上
Sincerely: Ed.C. Wong Tel: 626-271-4321
May Buddha Bless You and Your Family
阿彌陀佛,菩薩庇祐,菩薩保佑.

From: [HC Su](#)
To: [MPClerk](#)
Subject: Fwd: Please review. Is this good?
Date: Monday, March 25, 2024 4:43:53 PM
Attachments: [Dr. Huachang Su_925 S Atlantic Blvd MPK.docx](#)
[ATT00001.htm](#)

[EXTERNAL EMAIL]

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发自我的iPhone

以下是转发的邮件:

发件人: HC Su <dr.hcsu.usa@gmail.com>
日期: 2024年3月25日 GMT-7 下午4:15:33
收件人: mplerk
主题: 转发: **Please review. Is this good?**

发自我的iPhone

以下是转发的邮件:

发件人: Becky Cheng <becky.h.cheng@gmail.com>
日期: 2024年3月25日 GMT-7 下午4:12:19
收件人: dr.hcsu.usa@gmail.com
主题: **Please review. Is this good?**

Please submit via by **TODAY 3/25/24 by 5:00pm** to
mpclerk@montereypark.ca.gov
Subject Line: **"Special Meeting 3/26/24 Item #2A"**

Becky

--

Becky Cheng
becky.h.cheng@gmail.com
(626) 715-9737

Honorable Monterey Park Council

My name is Dr. Huachang Su, a professional of traditional Chinese medicine that specializes in the treatment of pain, palsy disability and joint-muscles diseases, practicing at 925 S. Atlantic Blvd in the City of Monterey Park. Not only do I sit on the Board of Directors of the Council of Acupuncture and Oriental Medicine Association, I am also a resident of Monterey Park. I love the city and had been in this particular community for over 25 years. Many of the Association members and my patients are also residents of the city.

Both the trash at my house and at my clinic that is located in a shopping plaza are all serviced by Athens and I am very satisfied with their level of service. As a matter of fact, many of my patients who also live in the city also have no complaints about the trash service they receive from Athens. For a majority of my patients, English is not their primary language. Often times they don't know where to turn to for assistance because of language barriers. But it is different with Athens; Athens' customer service hotline actually has translation services available to help a caller who does speak English get their trash service questions answered or have their bulky item pickup scheduled. I do not believe this is a common service that is provided by every contracted city service providers. For that, I am appreciative of what Athens is doing for the immigrant communities it serves here in the San Gabriel Valley.

Tonight I ask the city council to vote to have Athens Services continue to be the trash hauling service provider for me at home. And also the city council to have Athens continue picking up the trash for my clinic because I would rather have a good steady service than to change to a different with unknown service level.

Sincerely yours,

Dr. Huachang Su
CA Medical Therapeutic Center
925 S. Atlantic Blvd
Monterey Park, CA 91754

MP Clerk

From: Elaine Pang <elainepyning@gmail.com>
Sent: Monday, March 25, 2024 6:07 PM
To: MP Clerk
Subject: Public Comment for item 2-A tomorrow

[EXTERNAL EMAIL]

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Hello Maychelle,

Below is my letter or written public comment for agenda item 2-A.

Honorable councilmembers of Monterey Park

I am Elaine Pang, community member and a former Business Counselor for Chinatown Service Center, I have helped immigrant start-ups build up from home and eventually grow them into brick and mortar companies here in Monterey Park. I helped small businesses in the city navigate complex US Small Business Administration's Economic Injury Disaster Loan applications during the first couple years of the COVID 19 Pandemic.

Now with my current job with another nonprofit organization providing similar social services, helping small immigrant businesses, I know how important it is for a service provider to be culturally knowledgeable of the populations that it serves and at the same time has the capability to respectfully provide its services in those particular languages these populations are comfortable in.

Tonight, I urge you to vote for Athens Services as the city's next solid waste hauler for both the residents and businesses of Monterey Park because they are the exact type of company that can provide the services I have just described. Not only do Athens provide their customers with a customer service line that can speak multiple languages, it also provides its customers with language appropriate resources in all their outreach materials that educates the city residents on how to comply with State of California regulations.

As a crucial liaison between the State of California CalRecycle that regulates trash to cities such as the City of Monterey Park, Athens is providing accurate and in language resources to ensure the city and residents to not be penalized by unfunded mandate CA Senate Bill 1383 the city of Monterey Park and its residents.

Again, I strongly urge the Council to vote for Athens Services as the city's next solid waste hauler for both the residents and businesses of Monterey Park.

Thank you!

Elaine Pang
626-756-1166
Elainepyning@gmail.com

Community members and former CSC employee