CITY OF MONTEREY PARK

POLICE DEPARTMENT

320 West Newmark Avenue • Monterey Park • California 91754-2896
(626) 573-1311 www.montereypark.ca.gov

Jim Smith
Chief of Police

How Are We Serving You?

Your City government is committed to serving you in a knowledgeable, professional and courteous manner. You can help us to do a better job by telling us how you feel about our staff and services. Please take a few minutes to complete and return this survey to the public counter.

What was the purpose of your visit? _____

_____

Day of the Week: _____ Date: _____ Time: _____

How would you rate us on the following?

	Excellent	Good	Fair	Needs Improvement
Courtesy	_____	_____	_____	_____
Knowledge	_____	_____	_____	_____
Helpfulness	_____	_____	_____	_____
Professionalism	_____	_____	_____	_____
Concern	_____	_____	_____	_____

Were you able to take care of your business in a reasonable amount of time? _____ Yes _____ No

Additional comments or suggestions:

_____

_____

Name of employee who served you: _____

We care about service to our community. Every form we receive will be reviewed whether it concerns a complaint, a suggestion or a compliment

Optional Information

Name: _____ Daytime Phone Number: _____

Address: _____

City: _____ State: _____ Zip Code: _____

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