



City of Monterey Park News Release

www.MontereyPark.ca.gov

Stay Informed, Stay Safe: Monterey Park Debuts New Everbridge Emergency Notification System

All community members urged to sign up for free, real-time emergency, safety and community alerts

Monterey Park, Calif. — June 23, 2025 — The City of Monterey Park is pleased to announce the upgrade of its emergency alert system to Everbridge, a leading platform for critical event management and public safety communications.

Residents, businesses and community members are encouraged to immediately enroll via the Everbridge website or mobile app to receive alerts in the event of an emergency. Everbridge is free to use by the public.



To sign up for Monterey Park's new emergency alert system, please scan the QR code or visit www.montereypark.ca.gov/everbridge.



This transition reflects the City's commitment to enhancing emergency preparedness and ensuring residents receive timely, accurate information during emergencies and important community events.

Key Benefits of the New Everbridge System:

- **Customizable Alerts:** Residents can opt in to receive alerts about a variety of topics, including public safety, street closures, community updates and more.
- **Multiple Delivery Methods:** Choose to receive alerts by text message, phone call, email or via the Everbridge mobile app.
- **Language Capability:** Residents can choose to receive alerts in their preferred language.

Everbridge replaces and expands upon the Nixle alert system. **Residents previously enrolled with Nixle will need to re-register for Everbridge** to receive opt-in alerts and ensure that the City has up-to-date contact information and preferences for each resident.

For enhanced access to alerts and updates, residents are encouraged to download the **Public Safety by Everbridge** mobile app. This free app allows users to:

- Receive official alerts about emergencies, road closures, crime advisories, announcements, reminders and community updates straight to a mobile device.
- Customize how they receive alerts via push notifications, emails or text messages.
- Stay informed about events in multiple locations, such as home, work or school.

The app is available for download on both iOS and Android devices:

- Apple App Store: <https://apps.apple.com/us/app/public-safety-by-everbridge/id1563849940>
- Google Play Store: <https://play.google.com/store/apps/details?id=com.everbridge.mobile.resident>

Media Contact

City Manager's Office
cmo@montereypark.ca.gov
626-307-1255

Subscribe to City of Monterey Park news flashes at www.montereypark.ca.gov/notifyme.

City of Monterey Park news is available on the web, by email subscription and via RSS feed at www.montereypark.ca.gov.